

Health and Human Services Commission

# Local Service Area Planning

Local Intellectual and Developmental  
Disability Authority

**Fiscal Year 2023**

# Health and Human Services Commission

## Introduction

The Consolidated Local Service Plan (CLSP) encompasses all service planning requirements for local intellectual and developmental disability authority (LIDDA). The CLSP includes: Delegation, Authority Functions, Policy Development, Coordination, and Oversight of IDD Services.

The CLSP asks for information related to community stakeholder involvement in local planning efforts. The Health and Human Services Commission (HHSC) recognizes that community engagement is an ongoing activity and input received throughout the biennium will be reflected in the local plan. LIDDAs may use a variety of methods to solicit additional stakeholder input specific to the local plan as needed.

The CLSP is designed to improve and protect the health and well-being of Texans receiving intellectual developmental disability services while also making a positive impact in the lives of the people we serve by focusing on efficiency, effectiveness, process improvement, integrity, transparency, accountability, and customer service. Deaf or hard of hearing and language options are made available for the individual's needs. Sensory items and accommodations are made for every individual's need.

The CLSP increases independence and positive outcomes for people with disabilities and their caregivers by providing intake and screening, diagnostic determination for program eligibility, crisis prevention, crisis respite, crisis behavioral therapeutic supports, reviewing options of long-term services and supports, statewide and local program interest lists, discovery to learn who the individual is and what their specific desires and needs are through a person-centered process, program enrollment, transition and diversion assistance for those going to a community-based setting from a state facility or nursing facility, enhanced service delivery for enhanced community coordination, service coordination, habilitation coordination, advocacy, transition planning in schools, resource referrals with groups from different disciplines for individuals that require multi-service agency needs, and assessments.

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## Section I: Delegation

### **I.A LIDDA Delegation**

- In accordance with the Texas Health and Safety Code §533A.035(a), Health and Human Services Commission (HHSC) hereby delegates to LIDDA the authority and responsibility for planning, policy development, coordination, including coordination with criminal justice entities, resource allocation, and resource development for, and oversight, of intellectual and developmental disability (IDD) services in the most appropriate and available setting to meet individual needs in the local service area (LSA), consisting of the following counties: Denton.
- *In the table below, list sites operated by the LIDDA (or a subcontractor organization) providing intellectual and developmental disability (IDD) services regardless of funding. Include clinics and other publicly listed service sites.*
- *List the specific intellectual and developmental disability (IDD) services and programs provided at each site, including whether the services are for adults, adolescents, and children (if applicable):*
  - *Intake and Screening (child/adolescent/adult)*
  - *Eligibility Determination*
  - *Service Coordination*
  - *PASRR Habilitation*
  - *Coordination/Enhanced Community Coordination (ECC)*
  - *Continuity of Care*
  - *Intake, Psychological Testing and Eligibility*
  - *Electronic Visit Verification (EVV)*
  - *Crisis Intervention, Crisis Respite, & Crisis Therapeutic Supports*
  - *Interest list maintenance (HCS, TxHmL, and General Revenue Services)*
  - *Transition from schools*
  - *Participation in Community Resource & Coordination Group (CRCG)*
  - *Pre-Admission Screening & Resident Review (PASRR)*
  - *Permanency Planning*

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| Operator<br>(LIDDA or Contractor Name)   | Street Address, City, and Zip, Phone Number      | County | Services & Target Populations Served   |
|--|--|--------|--|
| Intellectual & Developmental Disability Services<br>Denton County<br>MHMR Center | 3827 Morse St,<br>Suite 101, Denton,<br>TX 76208 | Denton | <ul style="list-style-type: none"> <li>• Child/Adolescent/Adult Intake &amp; Screening</li> <li>• Eligibility Determination</li> <li>• Service Coordination; PASRR</li> <li>• Habilitation Coordination/Enhanced Community Coordination (ECC)</li> <li>• Continuity of Care</li> <li>• Intake, Psychological Testing and Eligibility</li> <li>• Crisis Intervention, Crisis Respite, Crisis Therapeutic Supports</li> <li>• Interest lists maintenance, Transition from Schools</li> <li>• Participation in Community Resource &amp; Coordination Group</li> <li>• Pre-Admission Screening &amp; Resident Review (PASRR)</li> <li>• Permanency Planning</li> </ul> |
| Intellectual & Developmental Disability Services<br>Denton County<br>MHMR Center | 3835 Morse St,<br>Denton, TX 76208               | Denton | <ul style="list-style-type: none"> <li>• Home &amp; Community Based Services (HCS) Medicaid Waiver Program</li> <li>• Residential and Non-residential services</li> <li>• Electronic Visit Verification</li> </ul>   |

## I.B Authority Functions

### Local Planning

The LIDDA shall develop and implement a local plan that is consistent with the strategic priorities referenced in the HHSC Strategic Plan at <https://hhs.texas.gov/about-hhs/budget-planning/health-human-services-system-strategic-plans-2021-2025>; and in accordance with Texas Health and Safety Code §533A.0352.

LIDDA shall post the current local plan on the LIDDAs Internet website or the website of one of the LIDDAs local sponsoring agencies.

Through its local board, the LIDDA shall appoint, charge, and support one or more Planning and Network Advisory Committees (PNACs).

## I. C Policy Development

LIDDA shall develop and implement policies to address the needs of the LSA in accordance with state and federal laws. The policies shall include consideration of public input, best value, and individual care issues.

## I.D Community Participation in Planning Activities

*Identify community stakeholders who participated in comprehensive local service planning activities.*

| Stakeholder Type                              | Stakeholder Type                                   |
|---|--|
| <input checked="" type="checkbox"/> Consumers | <input checked="" type="checkbox"/> Family members |

| Stakeholder Type   | Stakeholder Type  |
|--|---|
| <input checked="" type="checkbox"/> Advocates (children and adult)   | <input checked="" type="checkbox"/> Concerned citizens/others   |
| <input checked="" type="checkbox"/> Local psychiatric hospital staff<br><i>*List the psychiatric hospitals that participated:</i> <ul style="list-style-type: none"> <li>• Mayhill</li> <li>• UBH</li> <li>• Haven</li> </ul>    | <input checked="" type="checkbox"/> State hospital staff<br><i>*List the hospital and the staff that participated:</i><br><i>North Texas State Hospital</i> <ul style="list-style-type: none"> <li>• Randal Haynes</li> <li>• Kevin Vilbig</li> </ul> |
| <input checked="" type="checkbox"/> Mental health service providers  | <input type="checkbox"/> Substance abuse treatment providers  |
| <input checked="" type="checkbox"/> Prevention services providers  | <input checked="" type="checkbox"/> Outreach, Screening, Assessment, and Referral Centers   |
| <input checked="" type="checkbox"/> County officials<br><i>*List the county and the official name and title of participants:</i> <ul style="list-style-type: none"> <li>• Bobbie Mitchell- Denton County Commissioner</li> </ul> | <input type="checkbox"/> City officials<br><i>*List the city and the official name and title of participants:</i> <ul style="list-style-type: none"> <li>•</li> </ul>   |
| <input checked="" type="checkbox"/> Federally Qualified Health Center and other primary care providers   | <input checked="" type="checkbox"/> Local health departments  |
| <input type="checkbox"/> Hospital emergency room personnel   | <input type="checkbox"/> LMHAs/LBHAs<br><i>*List the LMHAs/LBHAs and the staff that participated:</i> <ul style="list-style-type: none"> <li>•</li> </ul>   |
| <input type="checkbox"/> Faith-based organizations   | <input checked="" type="checkbox"/> Emergency responders  |
| <input checked="" type="checkbox"/> Probation department representatives   | <input checked="" type="checkbox"/> Community health & human service providers  |
| <input type="checkbox"/>   | <input checked="" type="checkbox"/> Parole department representatives   |

**Stakeholder Type**

- Court representatives (Judges, District Attorneys, public defenders)  
*\*List the county and the official name and title of participants:*
  - Denton County- Judge David W. Jahn
  - Denton County- Judge Douglas Robison
  - Denton County- Judge Bonnie Robison
  - Denton County- Judge Chance Oliver
  - Denton County- Judge Christopher Everette
  - Denton County- Judge Robin Ramsay
  - Denton County- Assistant District Attorney Matt Weibe

- Education representatives
- Planning and Network Advisory Committee
- Peer Specialists
- Foster care/Child placing agencies
- Veterans’ organizations

**Stakeholder Type**

- Law enforcement  
*\*List the county/city and the official name and title of participants:*
  - Denton County Mental Health Deputies- Assistant Chief Deputy Douglas Lee
- Employers/business leaders
- Local consumer peer-led organizations
- IDD Providers
- Community Resource Coordination Groups
- Other:United Way of Denton County, SSLC

*Describe the key methods and activities used to obtain stakeholder input over the past year, including efforts to ensure all relevant stakeholders participate in the planning process.*

|   |
|---|
| • Stake holder meetings   |
| • County and city meetings  |
| • Meetings with law enforcement                                       |
| • Behavioral Health Leadership advisory board meeting and work groups |

- |   |
|---|
| <ul style="list-style-type: none"> <li>• Grant collaborations with local agencies-Explorations and submissions</li> </ul> |
| <ul style="list-style-type: none"> <li>• Surveys</li> </ul>   |

*List the key issues and concerns identified by stakeholders, including unmet service needs. Only include items raised by multiple stakeholders and/or had broad support.*

- |   |
|---|
| <ul style="list-style-type: none"> <li>• Homelessness</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Employment opportunities</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Jail diversion for individuals with IDD</li> </ul>                                       |
| <ul style="list-style-type: none"> <li>• ER diversion for individuals with IDD</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Long wait list for programs like HCS and Texas home living for IDD population</li> </ul> |
| <ul style="list-style-type: none"> <li>• Appropriate inpatient programs for individuals with IDD</li> </ul>                       |

**Section II: Oversight of IDD Services**

LIDDA shall ensure the provision of IDD services by assembling and managing a network that offers individual choice to the extent possible and ensure that providers are selected based on their qualifications and representation of best value.

LIDDA shall subcontract in accordance with applicable laws and HHSC rules governing contract management for LIDDAs (40 Texas Administrative Code Chapter 2, Subchapter B).

LIDDA shall objectively monitor and evaluate service delivery and provider performance.

LIDDA shall require contracted medical service providers to meet the same professional qualifications as medical service providers employed by the LIDDA.

LIDDA shall consider public input, ultimate cost benefit, and care issues to ensure individual choice and the best use of public money in assembling a network of service providers and in making recommendations relating to the most appropriate and available treatment alternatives for individuals.



LIDDA shall respond appropriately to provider complaints and appeals.

LIDDA shall comply with the following requirements relating to the LIDDAs quality management program:

1. Develop, update as necessary, and implement a Quality Management Plan that describes the LIDDAs quality management program, including the LIDDAs methods for:
  - a. Involving stakeholders in the quality management program;
  - b. Measuring, assessing, and improving the LIDDAs authority functions;
  - c. Measuring, assessing, and improving the services provided by or through the LIDDA;
  - d. Measuring, analyzing, and improving service capacity and access to services;
  - e. Measuring, assessing, and reducing critical incidents and incidents of individual abuse, neglect and exploitation and improving the individual rights protection process;
  - f. Assessing and improving the process for reviewing rights restrictions; and
  - g. Measuring, assessing, and improving, the accuracy of data reported by the LIDDA.
2. Make the current Quality Management Plan available to HHSC staff and to the public upon request.
3. For a deficiency identified by HHSC related to critical health, safety, rights, or abuse and neglect, LIDDA shall immediately correct the deficiency and within five business days after receipt of a request from HHSC, develop a corrective action plan (CAP) that adequately addresses the correction of the deficiency that includes a description of local oversight activities to monitor and maintain the correction of the identified problem, and submit, in accordance with the IDD Submission Calendar, to HHSC for approval.
4. Within 30 calendar days after receipt of a request from HHSC, develop a CAP that adequately addresses the correction of a deficiency other than one related to critical health, safety, rights, or abuse and neglect that was identified by HHSC during oversight activities and that includes a description of local oversight activities to monitor and maintain the improvement of the identified

problem, and submit, in accordance with the IDD Submission Calendar, to HHSC for approval.

5. LIDDA shall maintain access to the following HHSC databases:
  - a. Community Services Interest List (CSIL);
  - b. Client Assignment and Registration System (CARE);
  - c. Texas Medicaid & Healthcare Partnership (TMHP);
  - d. Intellectual and Development Disabilities and Behavioral Health Outpatient Warehouse (MBOW);
  - e. Secure File Transfer Protocol (SFTP);
  - f. Service Authorization System Online (SASO);
  - g. IDD Operations Portal; and
  - h. Any other applicable databases or applications.