

## **YOUR RIGHTS IN LOCAL AUTHORITY SERVICES**

You have certain rights that are to be respected by the staff providing your services. To report a complaint, you may contact any of the following Rights Protection Offices:

### **Denton County MHMR Center Rights Protection Officer**

Kylin Cofield  
P.O. Box 2346  
Denton, TX 76202  
(940) 565-5291  
[kylinc@dentonmhmr.org](mailto:kylinc@dentonmhmr.org)

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### **Health & Human Services Ombudsman for MH and IDD**

P.O. Box 13247 Austin, Texas 78711-3247  
1 (800) 252 – 8154  
Fax: 1 (800) 780-8099  
[hfc.complaints@hhsc.state.tx.us](mailto:hfc.complaints@hhsc.state.tx.us)

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### **Disability Rights Texas**

1420 West Mockingbird Lane, Suite 450  
Dallas, TX 75247 – 4932  
1(800) 252- 9108 option 1 English option 2 Spanish  
Hours: Monday – Friday 9:00 am – 4:00 pm  
24/7 Online Intake: [intake.dr.tx.org](http://intake.dr.tx.org)

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### **Health & Human Services Complaint & Incident Intake**

Mail Code E-249 PO Box 149030  
Austin, Texas 78714-9030  
Complaint Hotline 1-800-458-9858  
Fax: 833-709-5735  
Email: [hfc.complaints@hhsc.state.tx.us](mailto:hfc.complaints@hhsc.state.tx.us)