

# IDD Services Satisfaction Survey

We want to know what you think of Denton County MHMR Center.  
We will use every response to this survey to improve our services.  
Thank you.

Date: \_\_\_\_\_

## Who is filling out this survey?

- ☐ Individual in Services
- ☐ Parent or Guardian
- ☐ Family Member
- ☐ Other: \_\_\_\_\_

Do you feel respected at Denton County  
MHMR Center?

☐ YES ☐ NO

Do you know your rights, or know who to  
talk to about your rights?

☐ YES ☐ NO

Do you know how to report abuse, neglect,  
or exploitation?

☐ YES ☐ NO

Do staff listen to you?

☐ YES ☐ NO

Does your service plan (PDP) include  
things that are important to you?

☐ YES ☐ NO

Do you know how to make a complaint?

☐ YES ☐ NO

**Please turn over and complete other side**



# IDD Services Satisfaction Survey

How do you feel about Denton County MHMR Center?  
Please circle one.



Very Bad



Bad



Neutral



Good



Very Good

What do you like about Denton County MHMR Center?

---

---

---

What do you want to change at Denton County MHMR Center?

---

---

---

Do you want to discuss your answers to this survey, or any concerns about Denton County MHMR Center? ☐ YES ☐ NO

If yes, please write your name and phone number below.

---

Please return this survey to Kayla Lusk, IDD Rights Protection Officer, at P.O. Box 2346 Denton TX 76202.

If you have questions or concerns,  
please call (940) 381-1770 or send an  
email to MargaretL@DentonMHMR.org