

YOUR RIGHTS IN LOCAL AUTHORITY SERVICES

Contact Information

To report a complaint, you may contact any of the following Rights Protection Offices:

Health & Human Services

Ombudsman for MH and IDD

P.O. Box 13247 Austin, Texas 78711-3247

1 (800) 252 – 8154

Fax: 1 (800) 780-8099

MH: no available email address

IDD: ombudsmanIDD@hhs.Texas.gov

Denton County MHMR Center

IDD Rights Protection Officer

Kayla Lusk

P.O. Box 2346

Denton, TX 76202

(940) 381-1770

MargaretL@dentonmhmr.org

Denton County MHMR Center

MH Rights Protection Officer

Ciara Hurt

P.O. Box 2346

Denton, TX 76202

(940) 565-5291

CiaraH@dentonmhmr.org

Disability Rights Texas

1420 West Mockingbird Lane, Suite 450

Dallas, TX 75247 – 4932

1(800) 252- 9108 option 1 English option 2 Spanish

Hours: Monday– Friday 9:00 am – 4:00 pm

24/7 Online Intake: intake.drmtx.org

Clients who want to speak with the state about the Denton County MHMR SUD Department:

Complaint and Incident Intake

Mail Code: E-249

P.O. Box 149030, Austin, TX 78714-9030

1-800-458-9858 opción 6

Fax: (833) 709-5735

cii.sa@hhs.texas.gov