

YOUR RIGHTS IN LOCAL AUTHORITY SERVICES

You have certain rights that are to be respected by the staff providing your services. To report a complaint, you may contact any of the following Rights Protection Offices:

Denton County MHMR Center

Rights Protection Officer

Ciara Hurt

P.O. Box 2346, Denton TX 76202-2346

940-565-5291

CiaraH@dentonmhmr.org

Health and Human Services

Office of the Ombudsman for Behavioral Health and IDD

Mail Code H700, P.O. Box 13247, Austin TX 78711-3247

1 (800) 252-8154, option 1 English option 2 Spanish

Fax: (512) 706-7337

Disability Rights Texas

1420 West Mockingbird Lane, Suite 450
Dallas, TX 75247-4932

1 (800) 252-9108, option 1 English option 2 Spanish

Hours: Monday-Friday 9:00 am— 4:00 pm

24/7 Online Intake: intake.drtx.org

Health and Human Services

Complaint and Incident Intake

Mail Code E-249, P.O. Box 149030, Austin, Texas 78714-9030

Complaint Hotline: 1 (800) 458-9858

Fax: 833-709-5735

ci.sa@hhs.texas.gov