

Board of Trustees Meeting Minutes
Thursday, June 25, 2026

Trustees Present: Dianne Hickey, Brooke Hambrick, Isabel Hernandez, Linda Holloway, Ph.D., Ron Marchant, Kelly Sayre, Paul Slough

Trustees Excused Absence: Cynthia Jones (Excused), Doug Lee (Excused), Dawn Waye (Excused)

Staff Present: Keelah Adelegan, Veronica Armendariz, Michelle Conrad, Pam Gutierrez, Dallas Hamilton, Ciara Hurt, Sharon Jones, Jess Pham, Bill Porter, Erin Posey, Morgan Quinnelly, Taylor Warren, Ritch Wright

Guests Present: Lisa Settles

I. Call to Order

A. Roll Call – a quorum was present for the Regularly Scheduled Board of Trustees meeting. Cynthia Jones, Ph.D., Doug Lee, and Dawn Waye had an excused absence.

B. Welcome to Guests and Staff

Dianne Hickey, Board of Trustees Chair, called the Regularly Scheduled Meeting of the Denton County MHMR Center's, My Health, My Resources, Board of Trustees to order at 1:05 p.m. in the Boardroom of Denton County MHMR Center's, My Health, My Resources, Administrative Building, 1614 Scripture Street, Denton, Texas. Dianne Hickey welcomed guests and staff.

C. Public Comments

D. Approval of the Regularly Scheduled Board of Trustees Meeting Minutes from May 26, 2026.

The Board of Trustees reviewed the Minutes of the Regularly Scheduled Board of Trustees meeting, May 26, 2026.

Board Action: Linda Holloway, Ph.D., made a motion for the Board of Trustees to accept the Minutes of the Regularly Scheduled Board of Trustees meeting, May 26, 2026, as presented. Brooke Hambrick seconded the motion, which passed unanimously. Paul Slough abstained due to not being present at the May 26, 2026, Board of Trustees meeting.

E. Board Training/Staff Presentation – Counseling Services. – *Bill Porter, LPC-S, Program Manager of Counseling Services*

The Board reserves the right to convene in Executive Session(s) from time to time as deemed necessary during this meeting - Executive Session(s) pursuant to Article 6252-17, Sec. 2, V.T.C.S., regarding Litigation (e), Real Estate (f), Personnel (g) and Security (j).

II. Committee Reports

Finance Committee Meeting

A. FY 2026 Period 9 (May) Financial Statements. – *Dianne Hickey, Finance Committee Chair*

In May 2026, the Denton County MHMR Center reported a net profit of \$110,271, which was less than the board-approved budgeted profit of \$289,329 for the month and reflecting continued financial stability.

For the fiscal year-to-date period of September 2025 through May 2026, the Center generated a cumulative net profit of \$1,154,832, compared to a board-approved budgeted profit of \$277,764 for the same period. This represents a favorable variance to budget and stronger-than-anticipated financial performance.

Board Action: Dianney Hickey made a motion for the Board of Trustees to approve the Financial Statements for the period ending in May 2026, which passed unanimously. A “second” was not required since the primary motion was made by the Finance Committee.

B. One-Time Incentive for All Staff to be provided in August of 2026. Total cost of will not exceed \$900,000 (Actual wage amount is \$740,000 plus taxes and retirement.). – *Dianne Hickey, Finance Committee Chair*

Board Action: Dianne Hickey made a motion for the Board of Trustees to approve the One-Time Incentive for All Staff to be provided in August of 2026, Option 2, which passed unanimously. A “second” was not required since the primary motion was made by the Finance Committee.

*Personnel Committee Meeting***C. Review and Approval of New Position – Program Manager of Crisis Residential Unit (CRU) – FTE 1.0 – \$42.00/hour. – *Linda Holloway, Ph.D., Personnel Committee Chair***

Board Action: Linda Holloway, Ph.D., made a motion for the Board of Trustees to approve the new position, Program Manager of Crisis Residential Unit (CRU), which passed unanimously. A “second” was not required since the primary motion was made by the Personnel Committee.

D. Review and Approval of Policies. – *Linda Holloway, Ph.D., Personnel Committee Chair*

- **Policy 3.701 – Mental Health Services.**
- **Policy 7.101 – Equal Opportunity**

Board Action: Linda Holloway, Ph.D. made a motion for the Board of Trustees to approve Policy 3.701 – Mental Health Services and Policy 7.101 – Equal Opportunity, which passed unanimously. A “second” was not required since the primary motion was made by the Personnel Committee.

III. Other Agenda Items**A. Abuse & Neglect/Critical Incidents Report. Discussion Item Only. – *Ciara Hurt, Program Manager of Quality Management (QM)***

Board Action: Discussion Item Only.

B. Human Resources (HR) Quarterly Report. – *Erin Posey, Chief Human Resources (HR) Officer*

Board Action: Discussion Item Only.

C. Planning, Network, and Advisory Committee (PNAC) Report and Discussion. Approval as required. – *Veronica Armendariz, Senior Director of Quality Management (QM)/ Utilization Management (UM)*

Board Action: Linda Holloway, Ph.D., made a motion for the Board of Trustees to accept the Planning, Network, and Advisory Committee (PNAC) recommendations. Ron Marchant seconded the motion, which passed unanimously.

D. Review and Approval of New Member for Planning, Network, and Advisory Committee (PNAC). – *Veronica Armendariz, Senior Director of Quality Management (QM)/ Utilization Management (UM)*

Board Action: Brooke Hambrick made a motion for the Board of Trustees to accept the New Member for the Planning, Network, and Advisory Committee (PNAC). Linda Holloway, Ph.D., seconded the motion which passed unanimously.

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IV. Executive Director Report. – *Pam Gutierrez, Executive Director*

- Most important blessing, I have new grand girl, 8.9 lbs., 21', Hattie Jo!
- The HCS waitlist currently has 3466 individuals waiting for services.
- The IDD General Revenue Wait list currently has 295 waiting for services.
- Mental Health Adult Services has a waitlist of 213. (No change from May 2026)
- Service Target – Adults: 101%
- Mental Health Child and Adolescent Services has a waitlist of 5. (The waitlist is down by 2)
- Service Target – Children: 121%
- Thank you to Dianne Hickey for the donation of 2 boxes of backpacks for our annual Back to School Supply Drive. We are very grateful!
- Thank you to Dawn Waye for coordinating a toy and game drive with the appraisal office. We are so grateful!
- Several staff went to the ribbon cutting and tour for the new 456,265 square foot psychiatric hospital in Dallas. The psychiatric hospital was built in partnership with Health and Human Services, with funding from the State Legislature for construction and the design, and the Children's Health wing was donated by Children's Health. The hospital has 200 adult beds and 92 child and adolescent beds. The adult unit has a café, beauty salon, gym, outdoor area, greenhouse, and a chapel. The hospital will provide state of the Art care and resources for adults, children, and adolescents. The available treatment will include Electric Shock Therapy and Ketamine treatment for adults. The hospital will be opened next week for adults only, with the child and adolescent wing opening soon. Wayne Young, the previous Chief Executive Officer of Harris County MHMR.

- The HHSC Substance Use grant is under way, the Center has admitted an individual to intensive inpatient at Cenikor, and the Center has approved 15 individuals at Nexus.
- Crisis Residential Numbers – March 2026 - 7, April 2026 - 8., May 2026 - 6, June 2026 – 8.
- Thank you to Taylor for always helping me!
- Thank you to the staff, Leadership, and Chiefs for all your hard work.
- Thank you to the Board for all your support and leadership.

V. Chair Comments. – Dianne Hickey, Board of Trustees Chair

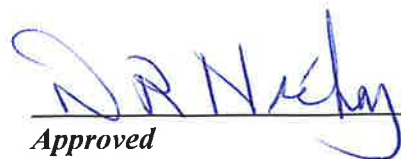
- Thank you all for coming to the board meeting and for attending Finance Committee. Hopefully, you will all be able to be there next month too.
- Ron Marchant facilitated a discussion about a "Collaborative Learning Forum" on justice diversion centers, an event facilitated by the "Dallas County Model Smarter Justice is Safer Communities" initiative. The forum was attended by Denton County contingents, including the Denton County Judge, Denton County Commissioners, and other officials, signaling significant local interest in alternatives to incarceration.
 - The discussion highlighted the complexities of inter-county partnerships, particularly with Dallas County, which has reportedly not committed to allocating beds in its new psychiatric hospital for neighboring counties, favoring a first-come, first-served model. This raises concerns about potential "territorial battles" over funding and control if a regional diversion center were pursued.
 - The model discussed at the forum was based on a program in Miami-Dade County. That facility, though fully built and county-funded, has had its opening stalled by a new Commissioner who opposed the operational funding, illustrating the political volatility of such projects. A documentary about the program will be shared with the board members to assess which elements might be applicable for Denton County.

VI. New Business – The next Board meeting will be held at the Administrative Building, 1614 Scripture Street, Denton, Texas 76201 on Thursday, July 30, 2026.

VII. Adjourned – The Board of Trustees adjourned at 2:32 p.m.



Respectfully Submitted
Taylor Warren, Executive Assistant
Denton County MHMR Center
My Health, My Resources



Approved
Dianne Hickey, Board of Trustees Chair
Denton County MHMR Center
My Health, My Resources