

YOUR RIGHTS IN LOCAL AUTHORITY SERVICES

You have certain rights that are to be respected by the staff providing your services. To report a complaint, you may contact any of the following Rights Protection Offices:

Denton County MHMR Center Rights Protection Officer

Ciara Hurt
P.O. Box 2346
Denton, TX 76202
(940) 565-5291
ciarah@dentonmhmr.org

Health and Human Services Ombudsman for MH and IDD

P.O. Box 13247
Austin, Texas 78711-3247
1 (800) 252 – 8154
Monday – Friday, 8:00 am – 5:00 pm
Fax: **888-780-8099**

Disability Rights Texas

1420 West Mockingbird Lane, Suite 450
Dallas, TX 75247 – 4932
1(800) 252- 9108 option 1 English option 2 Spanish
Hours: Monday – Thursday, 10:00 am – 12:00 pm, 1:00 pm – 3:00 pm
24/7 Online Intake: intake.dr.tx.org

Health & Human Services Complaint & Incident Intake

Mail Code E-249 P.O. Box 149030
Austin, Texas 78714-9030
Complaint Hotline: **1-800-458-9858**
Hours: Monday – Friday, 7:00 am – 7:00 pm
Fax: **833-709-5735**
Email: ciicomplaints@hhs.texas.gov